



## **DVV CLARIFICATION**

### **Criterion 5: Student Support and Progression**

#### **Key Indicator - 5.1 Student Support**

#### **Metric Number: 5.1.4**

*Submitted to*



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**NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL**

**NAAC DVV Clarification**

<p><b>5.1.4. QnM</b></p>	<p><b>The Institution has a transparent mechanism for timely Redressal of student grievances including sexual harassment and ragging cases</b></p> <ol style="list-style-type: none"> <li><b>1. Implementation of guidelines of statutory/regulatory bodies</b></li> <li><b>2. Organization wide awareness and undertakings on policies with zero tolerance</b></li> <li><b>3. Mechanisms for submission of online/offline students' grievances</b></li> <li><b>4. Timely Redressal of the grievances through appropriate committees</b></li> </ol>
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<b>DVV Clarification</b>	<b>HEI Response</b>
<p>Please provide evidence of the formation of internal committees, the Grievances Committee, or another committee by UGC guidelines. Provide circulars, web links, or committee reports explaining the purpose of the metric. Additionally, share the minutes of meetings held by the student grievance committee, as per the metric</p>	<p>Provided:</p> <ol style="list-style-type: none"> <li>1. Evidence of the formation of internal committees, Grievances Committee, or another committee by UGC guidelines.</li> <li>2. The purpose of the metrics is justified through circulars, web links, or committee reports.</li> <li>3. the minutes of meetings held by the student grievance committee, as per the metric</li> </ol>